

Annual Report on the Activities of the Ombudsman's Office of the Code of Conduct for Paid Crowdfunding for the Year 2020

Per Section 8 of the Rules for the Ombudsman's Office of the Code of Conduct for Paid Crowdfunding, the Ombudsman's Office hereby submits its aggregated annual report for the calendar year 2020.

The Ombudsman's Office works on a voluntary basis. It was staffed in 2020 by:

- Dr. Silke Kohlschitter (Vice President of the Labor Court Frankfurt am Main).
- Thomas Andersen / Dr. Michael Gebert (German Crowdsourcing Association)
- Dr. Arne-Christian Sigge (content.de); bias representative in the event of a complaint against content.de: Tobias Brunner
- Michael Silberman / Robert Fuß (IG Metall Executive Board, Crowdsourcing Project)
- Olaf Hoffmann / Marcus Schmidt (Crowdworkers)

The Ombudsman's Office held a conference call to discuss the proceedings before it and met once in person during the reporting period.

One open case from 2019 was settled - by resolution.

In the calendar year 2020, 4 cases were brought to the attention of the Ombudsman's Office.

These were brought to an amicable resolution. Complaints of fundamental importance beyond the individual case were not submitted to the Ombudsman's Office in 2020.

Submissions continue to be made in German and English. Moreover, the Ombudsman's Office has established itself internationally.

Frankfurt am Main, May 2021